**Clinic Appointments Covid-19 Protocol**

 Due to the Covid-19 Pandemic the clinic will continue to operate with safety precautions.

By following this new way of working we hope to reduce any stress you have associated with coming to a clinic and minimize risks.

On top of the usual high standards of infection control procedures that we practice, there will be additional precautions to protect both you and us, to ensure your treatments continue to be safe.

The following steps will be in place to keep us all safe:

Clinic will operate strictly on an **appointment only basis.**

Please arrive **on time**, if you are early for your appointment we will not be able to let you in as the waiting area space is very limited and we are trying to keep contact between patients to a minimum.

If you are late for your appointment this may have to be re-arranged or cut short to ensure the clinic is safe for the next patient.

 You are asked to **attend appointments alone** so please do not bring anyone with you to your appointment as they will not be able to come into the clinic.

**Children cannot come into clinic.** Please ensure you have arranged childcare prior to your appointment as children are not permitted into the clinic or treatment rooms.

Sorry to inform you that we are **currently unable to provide toilet facilities** in the clinic, so please ensure you pop to the powder room prior to your clinic appointment.

If you have any concerns with regards your health and have possibly been exposed to or developed any symptoms associated with Covid-19 you will be asked to postpone your appointment for at least 2 weeks.

The clinic will not have as many appointments available each day to ensure you will not come into contact with any other patients. This also allows for the clinic room to be cleaned appropriately before you arrive.

The clinic room and any equipment used will be washed & wiped down with detergent to minimize risk. We have also invested in an anti-viral fogging machine to make cleaning more thorough and efficient. The majority of equipment used is single use only so is thrown away immediately. Any other equipment will be cleaned as it would be in a hospital with hospital grade products.

As all your treatments are ‘up close’ both myself and all other clinic staff will be wearing scrubs and PPE – aprons/ masks / visors in addition to the usual gloves to administer your treatments. Appointment length will also be kept to a minimum to reduce contact time and minimize risks.

You will be asked to use alcohol hand gel on entering the clinic , you will also be provided with a face mask You will also have your temperature checked**. If your temperature is over 37.5 degrees centigrade you will not be able to come into clinic for your appoinment.**

MASKS are to be worn in communal areas . This is compulsory, so please do not be offended if we remind you to do so.

A lateral flow test is now also required prior to coming to your appointment - this needs to be dated and please take a photo as proof. If you have not been able to do this we will not be able to provide any close contact treatments due to the current prevalence of the omnicron variant.

This will be reviewed on a regular basis. Thank you so much for your continued understanding and fantastic co-operation with this.

Warm regards,

Anne-Marie

Normal t’s&c’s apply. January 2022